The Terms and Conditions were last updated on 8 October 2024

### 1. Introduction

These Terms and conditions apply to this website and to the transactions related to our products and services. You may be bound by additional contracts related to your relationship with us or any products or services that you receive from us. If any provisions of the additional contracts conflict with any provisions of these Terms, the provisions of these additional contracts will control and prevail.

# 2. Binding

By registering with, accessing, or otherwise using this website, you hereby agree to be bound by these Terms and conditions set forth below. The mere use of this website implies the knowledge and acceptance of these Terms and conditions. In some particular cases, we can also ask you to explicitly agree.

# 3. Intellectual property

We or our licensors own and control all of the copyright and other intellectual property rights in the website and the data, information, and other resources displayed by or accessible within the website.

#### 3.1 All the rights are reserved

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on this website in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law (such as the right to quote).

## 4. Newsletter

Notwithstanding the foregoing, you may forward our newsletter in the electronic form to others who may be interested in visiting our website.

By purchasing a product or registering an account on our website, you agree to the use of your email for marketing purposes. You can unsubscribe from these communications at any time

# 5. Third-party property

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked to from this website. Products or services offered by other websites shall be subject to the applicable Terms and Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

# 6. Responsible use

By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

# 7. Registration

You may register for an account with our website. During this process, you may be required to choose a password. You are responsible for maintaining the confidentiality of passwords and account information and agree not to share your passwords, account information, or secured access to our website or services with any other person. You must not allow any other person to use your account to access the website because you are responsible for all activities that occur through the use of your passwords or accounts. You must notify us immediately if you become aware of any disclosure of your password.

After account termination, you will not attempt to register a new account without our permission.

# 8. Refund and Return policy

### 8.1 Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third-party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (for example a letter sent by post, fax, or email). Our contact details can be found below. You may use the attached model withdrawal form, but it is not obligatory.

If you use this option, we will communicate to you an acknowledgement of receipt of such a withdrawal on a durable medium (for example by email) without delay.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

#### 8.2 Effects of withdrawal

If you withdraw from this contract, we shall reimburse you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We will collect the goods.

We will bear the cost of returning / collecting the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics, and functioning of the goods.

Please note that there are some legal exceptions to the right to withdraw, and some items can therefore not be returned or exchanged. We will let you know if this applies in your particular case.

# 9. Idea submission

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

### 10. Purchase terms

Free shipping on orders over 1,000 SEK at the E-shop.

Each item is listed with a price including VAT.

In the shopping cart, you can see the total price including all fees. Occasionally, some of the items you ordered may be out of stock and placed on backorder. This is due to errors in our inventory. If this occurs, we will send you an email within 1-3 days. Please contact us if you wish to cancel your backorder or if you have questions about delivery times, etc. If an item is backordered, this will delay your order, and if you choose to cancel it through our customer service, no fees will be charged.

You can now shop at your leisure and pay later or make partial payments.

A reminder fee will be charged for late payments. If you have purchased for under 60 SEK, a reminder fee of 29.00 SEK will be added, and if you have purchased for 60 SEK or more, a reminder fee of 60.00 SEK will be added.

#### 10.1 Credit Check

At the time of purchase, a credit check is performed, which in some cases may involve a credit report (you will receive a copy of the credit report by mail). We do not inform banks or other lenders about a potential credit report.

#### 10.2 Conversion to Flexible Installment Payments

Once you receive your invoice, you can apply to convert your invoice to flexible installment payments by paying a lower amount or by opting not to pay the full invoice amount. Flexible installment payments mean you pay at your own pace—with a minimum payment of at least 1/24 of the outstanding amount (but always at least 50 SEK per month). You can pay the entire amount in one go at any time.

Example: If you purchase for 10,000 SEK, the administrative fee is 29 SEK/month, and the variable annual interest rate is 19.9%. You would make monthly payments of 955 SEK for 12 months. The annual effective interest rate would then be 29.22%, and the total amount for your purchase of 10,000 SEK would be 11,458 SEK.

If the payment is less than the minimum amount, a late fee of 50 SEK will be added for amounts up to 200 SEK and 135 SEK for amounts over 200 SEK.

#### 10.3 Link to Klarna's General Terms.

Link to Standardized European Consumer Credit Information.

#### 10.4 Personal Data Management

"By purchasing a product or registering an account on our website, you consent to the use of your email for marketing purposes. You can opt out of these communications at any time."

Personal data is processed in accordance with applicable legislation. Klarna processes personal data primarily to carry out identification, customer analysis, credit checks, marketing, and business development. Personal identification numbers are used as customer numbers for customer management purposes. See Klarna's data protection policy for a detailed description of Klarna's personal data processing.

By using Klarna, you agree to our use of your personal data in accordance with Klarna's data protection policy, including transfer to specially selected partners or to countries outside the EU/EEA area.

You can find the data protection policy here.

If you have any further questions or concerns, you are welcome to call Klarna at 08-120 120 10, Mon-Thurs between 08:00 – 20:00, Fridays 08:00 – 18:00, and weekends 10:00 – 17:00.

For complaint handling, please visit our website for detailed information. If a dispute arises between you and Klarna that we cannot resolve, you can contact the General Complaints Board, Box 174, 101 23 Stockholm, tel.: +46 (0)8-508 860 00.

Klarna Bank AB (publ), Sveavägen 46, 111 34 Stockholm

Org no: 556737-0431. www.klarna.se

#### 10.5 Right of Withdrawal

Your right of withdrawal applies for 14 days. It is valid from the day you received the item. A return shipping label is included with the delivery. Items must be returned in the original box and may only be used for size trials at home.

#### 10.6 Service

With the purchase of Crockett & Jones shoes with leather soles, free resoling (thin sole) is included. However, we recommend that the shoes be worn for a while before the sole is applied.

The customer is responsible for shipping to and from the store.

## 11. Termination of use

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be

entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

# 12. Warranties and liability

Nothing in this section will limit or exclude any warranty implied by law that it would be unlawful to limit or to exclude. This website and all content on the website are provided on an "as is" and "as available" basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability, accuracy, or completeness of the Content. We make no warranty that:

- this website or our products or services will meet your requirements;
- this website will be available on an uninterrupted, timely, secure, or error-free basis;
- the quality of any product or service purchased or obtained by you through this website will meet your expectations.

Nothing on this website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which it would be unlawful or illegal for us to limit or to exclude our liability. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

# 12. Privacy

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We take your personal data seriously and are committed to protecting your privacy. We will not use your email address for unsolicited mail. Any emails sent by us to you will only be in connection with the provision of agreed products or services.

We have developed a policy to address any privacy concerns you may have. For more information, please see our <u>Privacy Statement</u> and our <u>Cookie Policy</u>.

# 13. Export restrictions / Legal compliance

Access to the website from territories or countries where the Content or purchase of the products or Services sold on the website is illegal is prohibited. You may not use this website in violation of export laws and regulations of Sweden.

# 14. Affiliate marketing

Through this Website we may engage in affiliate marketing whereby we receive a percentage of or a commission on the sale of services or products on or through this website. We may also accept sponsorships or other forms of advertising compensation from businesses. This disclosure is intended to comply with legal requirements on marketing and advertising which may apply, such as the US Federal Trade Commission Rules.

# 15. Assignment

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms and conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

## 16. Breaches of these Terms and conditions

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

## 17. Indemnification

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms and conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

### 18. Waiver

Failure to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

## 19. Language

These Terms and Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

# 20. Entire agreement

These Terms and Conditions, together with our <u>privacy statement</u> and <u>cookie policy</u>, constitute the entire agreement between you and Hallmansskor in relation to your use of this website.

# 21. Updating of these Terms and conditions

We may update these Terms and Conditions from time to time. It is your obligation to periodically check these Terms and Conditions for changes or updates. The date provided at the beginning of these Terms and Conditions is the latest revision date. Changes to these Terms and Conditions will become effective upon such changes being posted to this website. Your continued use of this website following the posting of changes or updates will be considered notice of your acceptance to abide by and be bound by these Terms and Conditions.

# 22. Choice of Law and Jurisdiction

These Terms and Conditions shall be governed by the laws of Sweden. Any disputes relating to these Terms and Conditions shall be subject to the jurisdiction of the courts of Sweden. If any part or provision of these Terms and Conditions is found by a court or other authority to be invalid and/or unenforceable under applicable law, such part or provision will be modified, deleted and/or enforced to the maximum extent permissible so as to give effect to the intent of these Terms and Conditions. The other provisions will not be affected.

## 23. Contact information

This website is owned and operated by Hallmansskor.

You may contact us regarding these Terms and Conditions by writing or emailing us at the following address: hallmansskor@gmail.com  $\tt BIRKAGATAN~14$ 

113 39 Stockholm

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